

Firebox.com Returns

99 Amington Road
BIRMINGHAM
B25 8EP
UNITED KINGDOM

STICK ME ON THE OUTSIDE



STICK ME INSIDE

FIREBOX

Your Name: _____ Not sure (really?)

Postcode: _____ Not sure

Order number: _____ Not sure

Returns number: _____ Not sure

Let us know which item(s) you wish to return by filling in the box below:

Product	Quantity	Reason for Return (faulty, changed mind, wrong product sent, did not meet expectations or damaged)	Refund or Replace?
EXAMPLE: Baby Mop	1	Didn't fit my cat	Refund

Don't forget to:

1. Use a secure delivery method, such as tracked or courier. We shall offer £7 per kg (max) towards your returns postage cost. Please keep the receipt and email us a copy of how much we owe.
2. Put me inside the box.